



BEHAVIORAL BASED INTERVIEW (STAR & NLP)

3rd & 4th November 2025 | 9.00AM - 5.00PM | MEFA Training Center, PJ

This intensive 2-day program equips participants with advanced interviewing skills by combining the STAR method (Situation, Task, Action, Result) with Neuro-Linguistic Programming (NLP) techniques. Participants will learn to structure and conduct behavioral interviews that uncover candidates' real competencies, attitudes, and cultural fit while mastering NLP tools to enhance communication, build rapport, and detect subtle cues.

Through practical exercises, role-plays, and case studies, participants will gain the confidence to make better hiring decisions, reduce turnover, and strengthen their organization's talent acquisition process.

Who Should Attend

- HR Managers, Executives & Recruiters
- Talent Acquisition & Recruitment Specialists
- Line Managers & Supervisors involved in hiring
- Business leaders responsible for building high-performing teams
- Anyone involved in interviewing and selection decisions

Learning Outcomes

- Structure and conduct effective behavioral-based interviews using the STAR method
- Apply NLP techniques to build rapport, read candidates, and uncover deeper insights
- Make more confident and objective hiring decisions

Course Registration

<https://forms.office.com/r/dZNSRbDC2q>



RM 1,900*

(Price Inclusive of 8% SST)

*Course fee is claimable under HRDC.



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Course Structure

Time	Agenda – Day 1
8.30am	Registration
9.00am	Course Introduction / Ice Breaking
9.30am	Module 1 : Why Behavioral Interviewing
10.50am	Coffee Break
11.00am	Module 2 : Understanding Competencies
12.00pm	Module 3 : The Recruitment Process
1.00pm	Lunch Break
2.00pm	Group Activities – Role Play
2.30pm	Module 4 : The Questioning - S.T.A.R Method
3.30pm	Tea Break
3.40pm	Module 5 : Conduct The Interview
4.30pm	Q&A Session
5.00pm	Session End

Time	Agenda – Day 2
8.30am	Registration
9.00am	Course Introduction / Refresh Day 1 Training
9.30am	Module 6 : NLP Foundations : Applying Behavioral Insights In Interview
10.45am	Coffee Break
11.00am	Module 7 : Decoding Behavior : NLP Techniques For Identifying And Interpreting Cues
1.00pm	Lunch Break
2.00pm	Module 8 : Mastering Questioning Techniques : Eliciting Genuine Responses With NLP
3.45pm	Tea Break
4.00pm	Module 9 : Practical NLP Skills For Assessing Candidate – Job Alignment
4.45pm	Summary / Q&A Session
5.00pm	Session End

Trainers Profile



VIGNESH K VELAYUTHAN
(Snr Consultant)

A dynamic and result oriented trainer with 25 years of experience in a leadership position in the MNC & Hospitality industry. He carries wide experience & knowledge gained from working in various countries such as Singapore, Indonesia, Switzerland & UK. He articulates various managerial positions, project management, trainings & HR Skills in manufacturing and hospitality industries. Graduated from Universiti Kebangsaan Malaysia (B.Econs) and Post Graduate Hospitality Management (PGD) from HIM, Switzerland, he is also a Certified CIPP (AIBFM) & HRDC Certified.



CHONG WAN LING
(Snr Consultant)

A seasoned professional with more than 13 years of experience in higher education, specializing in academia and business development. Passionate about providing top-quality education, she holds certifications in Malaysian Sign Language and contributes to the Malaysia Deaf and Mute community. She is certified in Interior Design (Level 3) and Train the Trainer and excels in technical and vocational training. She has a proven track record in business development, successfully identifying growth opportunities and establishing new partnerships. Her strategic planning and collaborative approach have enhanced organizational market presence..

