



Hotelier Conference 2025

**Sustainability to Satisfaction :
ESG and Industrial Relations in Hospitality**

23 & 24 SEPTEMBER 2025

**NEXUS, CONNEXION CONFERENCE & EVENT CENTRE
SPECTRUM (LEVEL 3A), BANGSAR SOUTH CITY**

Conference Objectives

- To enhance awareness and understanding of ESG principles and their application in the Malaysian hospitality environment.
- To explore the integration of sustainable, ethical, and compliant practices in industrial relations.
- To provide a platform for sharing best practices in sustainable tourism, hospitality, corporate governance, and employee-employer engagement.
- To equip HR and business leaders with tools to implement ESG initiatives aligned with national and international standards.

CONFERENCE FEE

RM 2,600.00 per pax

(inclusive of 8% SST) Fully HRDF Claimable

ENQUIRY & REGISTRATION

- Contact 03-7498 7242
- Whatsapp 016-245 1844 / 012-341 7476
- Email adminmefa@mef.org.my / ahe_2018@yahoo.com

IMPORTANT NOTE FOR CONFERENCE PARTICIPANTS

Any cancellation of attendance must be communicated via email at least three (3) working days before the event.

Kindly note that a full fee will be charged for cancellations made after this period or for non attendance

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<https://forms.office.com/r/dgkHFVS5Pa>





SPEAKERS & PANELISTS



Mr. Philipp Haupenthal
General Manager of
The St. Regis Kuala Lumpur



Y Bhg. Datin Christina Toh
Chief Strategy Officer (SEA) of
Dorsett Hospitality
International
President of
Malaysian Association of
Hotels



Mr. Rutheran Sivagnanam
Managing Partner of
RSA Chambers



Dr. Peter FS Lee
Managing Director of
Brighton Consulting (S) Pt. Ltd



Mr. Terence Lam
Director of Advocacy &
Professional Standards of
Institute of Singapore
Chartered Association (ISCA)



Y Bhg. Dato' Dr. RS Kumar
Certified Mental Health
Practitioner
Former Director of Medical
Services, Qualitas Medical
Group



Ms. Teoh Alvare
Partner
(Employment & Industrial
Relations, Dispute Resolution)
of Zul Rafique & Partners



**Y Bhg. Dato' Thavalingam C.
Thavarajah**
Managing Partner of
T.Thavalingam & Co.



Ms. Wong Keat Ching
Partner
(Employment & Industrial
Relations, Litigation, Forensic
Investigation, Compliance) of
Zul Rafique & Partners



Mr. Vijayan Venugopal
Partner
(Employment & Industrial
Relations) of Shearn Delamore
& Co.



Mr. Christopher Raj, KMN
President of
Association of Hotel
Employers (AHE)



**Y Bhg. Datuk Hj. Shamsuddin
Bardan**
Advisor of
Malaysian Employer
Federation





PROGRAMME

DAY 1 - 23RD SEPTEMBER 2025

- 08.30

Registration & Networking Breakfast
- 09.00

Opening Remarks & Keynote Address
“Employer Leadership in ESG: Setting the Tone from the Top”

Y Bhg. Datuk Dr. Syed Hussain Syed Husman
President of Malaysian Employer Federation
- 09.30

Sustainability from the Top: How Hotel Leaders Champion ESG Transformation

1. Mr Philipp Haupenthal
2. Y Bhg. Datin Christina Toh
- 11.30

Coffee Break & Networking
- 11.45

The Advancement of ESG and the New Frontier of HR Challenges in Hospitality

Mr. Rutheran Sivagnanam
- 12.45

Lunch & Networking
- 13.45

The Talent Shift: Rewiring Hospitality Leadership for the AI-Ready Workforce

Dr. Peter FS Lee
- 14.45

Coffee Break & Networking
- 15.00

Sustainable Accounting in Hospitality: Turning ESG into Measurable Impact

Mr. Terence Lam
- 16.00

Mental Health Matters: Building a Resilient and Supportive Hospitality Workforce

Y Bhg. Dato’ Dr. RS Kumar
- 17.00

End of Day 1

DAY 2 - 24TH SEPTEMBER 2025

- 09.00

Two Jobs, One Contract: Legal Perspectives on Moonlighting in Malaysia

Ms. Teoh Alvare
- 10.00

Co-Existing or Conflicting? Understanding Multiple Unions in a Single Organisation

Y Bhg. Dato’ Thavalingam C. Thavarajah
- 11.00

Coffee Break & Networking
- 11.15

Supporting, Managing, and When Necessary, Letting Go: Handling Employees with Mental Health Challenges within the Law

Ms. Wong Keat Ching
- 12.15

Lunch & Networking
- 13.15

Balancing Compassion and Compliance: Managing Employees with Ongoing Medical Issues

Mr. Vijayan Venugopal
- 14.15

Coffee Break & Networking
- 14.30

Panel Discussion: “Anything and Everything HR Must Know: PDPA, Stamping, OSHA & Malaysia’s Latest EA Law Amendments - What’s Next and What Should You Do?”

Moderator: Mr. Christopher Raj
Panelists:
1.Y Bhg. Datuk Hj. Shamsuddin Bardan
2.Y Bhg. Dato’ Jalaldin Hussain
- 16.30

Closing Remark
“From Industrial Relations to Social Responsibility : HR’s Role in ESG”

Y Bhg. Datuk Shamsuddin Bardan
- 17.00

End of Day 2



PERSATUAN HOTEL BAJET & BISNES MALAYSIA
Malaysia Budget & Business Hotel Association



MALAYSIAN ASSOCIATION OF HOTEL OWNERS