## Introduction

This training equips participants with practical techniques to analyze information objectively, challenge assumptions, and apply structured decisionmaking strategies. Participants will learn to identify biases, evaluate risks, and develop solutions that drive better outcomes. By the end of the program, they will be able to approach challenges with clarity, make confident decisions, and enhance workplace efficiency.









19th June 2025



RM1000.00 / pax including SST \*HRDF Claimable payable to MEF Academy Sdn Bhd



603-74987242 6016-2541844



adminmefa@mef.org.my

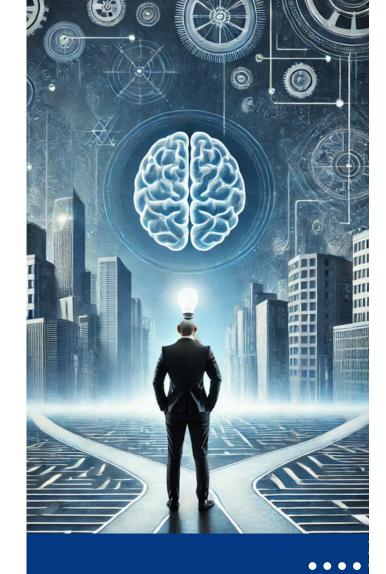


MEFA Training Centre 3A03, Block A, Phileo Damansara 2 Seksyen 16, Petaling Jaya, Selangor





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Enhancing
Critical
Thinking and
Decision
Making

## **Learning Outcome**

By the end of the programme, participants will be able to:

- 1. **Understand** the principles of critical thinking and its impact on effective decision-making
- 2. **Identify** common cognitive biases and logical fallacies that hinder objective thinking
- 3. **Analyze** problems systematically using structured frameworks and problem-solving techniques
- 4. **Apply** critical thinking strategies to evaluate information, assess risks, and make well-informed decisions
- 5. **Enhance** decision-making skills by using logical reasoning, datadriven analysis, and creative thinking techniques
- 6. **Develop** confidence in handling complex workplace challenges through practical case studies and real-world applications
- 7. **Communicate** decisions effectively to gain buy-in and ensure successful implementation

## **Trainer Profile**



Chong Wan Ling is a seasoned professional with more than 13 years of experience in higher education, specializing in academia and business development. She has a proven track record in business development, successfully identifying growth opportunities and establishing new partnerships. Her strategic planning and collaborative approach have enhanced organizational market presence. She is adept at developing and delivering impactful training programs. focusing on continuous learning and professional development, and ensuring participants gain practical, real-world skills.

## **Agenda**

9.00 AM - 10.00AM

Module 1: Introduction to Critical Thinking

10.00 AM - 11.00AM

Module 2: Core Critical Thinking Skills

11.00 AM - 11.30AM

Coffee Break

11.30 AM - 12.30PM

Module 3: Problem-Solving Techniques

12.30 PM - 1.30 PM

**Lunch Break** 

1.30 PM - 3.00PM

Module 4: Decision-Making Strategies

3.00 PM - 3.30PM

Coffee Break

3.30 PM - 4.30 PM

Module 5: Applying Critical Thinking to Real-World Scenarios

4.30 PM - 5.00PM

Conclusion & Wrap-Up