



CREATIVE THINKING FOR THE MODERN MIND

31 MARCH 2026 | 9.00AM - 5.00PM |
MEFA TRAINING CENTER, PJ

Course Overview

In today's fast-paced work environment, strong critical thinking and decision-making skills are essential for solving programs effectively and making informed choices. This training equips participants with practical techniques to analyze information objectively, challenge assumptions, and apply structured decision-making strategies.

Through interactive discussions and real-world exercises, participants will learn to identify biases, evaluate risks, and develop solutions that drive better outcomes. By the end of the program, they will be able to approach challenges with clarity, make confident decisions, and enhance workplace efficiency.

Who Should Attend

- Managers & Supervisors
- Team Leaders & Project Leaders
- HR & People Managers
- Executives & Business Professionals
- High-Potential Employees (Future Leaders)
- Anyone in Decision-Making Roles

Learning Outcomes

Participants will be able to :

- Understand the principles of critical thinking and its impact on effective decision-making
- Identify common cognitive biases and logical fallacies that hinder objective thinking
- Analyze problems systematically using structured frameworks and problem-solving techniques
- Apply critical thinking strategies to evaluate information, assess risks, and make well-informed decisions
- Enhance decision-making skills by using logical reasoning, data-driven analysis, and critical thinking techniques

RM1,000*

(Price Inclusive of 8% SST)
HRDC Claimable*

Course Registration :



<https://forms.office.com/r/UpNnsEDKJH>



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Course Structure

Time	Agenda
8.30am - 9.00am	Registration
9.00am - 10:30am	Module 1: Introduction to Critical Thinking <ul style="list-style-type: none"> Understanding the importance of critical thinking in the workplace Key characteristics of a critical thinker Barriers to effective thinking and how to overcome them
10.30am - 10.45am	Break
10:45am - 11.45am	Module 2 : Core Critical Thinking Skills <ul style="list-style-type: none"> Analyzing information objectively Differentiating facts from assumptions Identifying biases and logical fallacies
11.45am - 12.45am	Module 3 : Problem-solving Techniques <ul style="list-style-type: none"> The 5-step problem-solving model Root cause analysis (5 Whys, Fishbone diagram) Creative thinking techniques (brainstorming, mind mapping)
12.45pm - 1.45pm	Lunch Break
1.45pm - 3.00pm	Module 4 : Decision-Making Strategies <ul style="list-style-type: none"> Rational vs Intuitive decision-making Decision-making models (SWOT, Cost-Benefit Analysis) Managing risk and uncertainty in decision-making
3.00pm - 3:15pm	Tea break
3.15pm - 4:15pm	Module 5 : Applying Critical Thinking to Real World Scenarios <ul style="list-style-type: none"> Case studies: Analyzing and solving workplace challenges Role-playing exercises for decision making under pressure Strategies for communicating decision effectively
4.15pm - 5.00pm	Reflection & Wrap-up <ul style="list-style-type: none"> Q&A & Open Discussion key takeaways Sharing of personal action plans

Trainer Profile



CHONG WAN LING

Ms. Chong Wan Ling is a highly experienced professional with a rich background spanning more than 13 years in the higher education industry. Passionate in both academia and business development, she is dedicated to leveraging her expertise to make a positive impact on society by providing top-quality education and fostering opportunities to all learners.

Her expertise extends to business development, where she has successfully identified and pursued opportunities for growth and expansion. Her innovative approach to training delivery ensures that participants are actively engaged and equipped with practical skills that can be applied in real-world scenarios.