



# ISO 9001 STANDARDS (Understandings Quality Management System)

3-4 MARCH MARCH 2026 | 9.00AM - 5.00PM  
MEFA TRAINING CENTER, PJ

## Course Overview

The objective of this training is to provide participants with a clear understanding of ISO standards, with emphasis on the Quality Management System (ISO 9001). Participants will learn the purpose and benefits of ISO standards, key principles of quality management, and the structure and requirements of ISO 9001. The training aims to develop understanding of process-based thinking, risk-based approach, documentation and control of processes, roles and responsibilities, and continual improvement. By the end of the program, participants will be able to interpret ISO 9001 clauses correctly, apply QMS concepts in their workplace, support effective implementation, and contribute to compliance, performance improvement, and customer satisfaction within their organization.

## Course Registration :



<https://forms.office.com/r/c2FaP7MHdd>

## Who Should Attend

- Top and Middle Management
- QA & QC Managers/HODs
- Process Owners and Supervisors
- Internal Auditors / Engineers
- Management System Coordinators

## Learning Outcomes

### *Participants will be able to :*

1. Basic understanding of ISO standards and ISO 9001
2. Clear knowledge of QMS requirements
3. Better understanding of processes and risks
4. Simple approach to documentation and compliance
5. Ability to support improvement and quality goals

**RM2,000\***

(Price Inclusive of 8% SST)  
HRDC Claimable\*



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## Course Structure

Time	Agenda
<b>DAY 1</b>	
8:30am - 9:00am	Registration
9:00am - 10:30am	<b>MODULE 1:Introduction to ISO Standards</b>
10:45am - 11.00am	Break
11:00am - 12.00pm	<b>MODULE 2 :Overview of Quality Management System (QMS)</b>
12:00pm - 1:00pm	<b>MODULE 3 :ISO 9001 Structure and Clauses</b>
1.00pm - 2.00pm	Lunch Break
2:00pm - 3:30pm	<b>MODULE 4 : Quality Management Principles</b>
3.30pm - 3.45pm	Break
3.45pm – 4.45pm	<b>Group Work - Clause Interpretation</b> Activity - Each group reviews an assigned ISO 9001 clause and explains its purpose and practical application in simple terms
4.45pm – 5.00pm	<b>Q&amp;A Session</b>
<b>DAY 2</b>	
8:30am - 9:00am	Registration
9:00am - 10:30am	<b>MODULE 5 :Process-Based Approach in QMS</b>
10:45am - 11.00am	Break
11:00am - 12.00pm	<b>MODULE 6 :Risk-Based Thinking</b>
12:00pm - 1:00pm	<b>MODULE 7:QMS Documentation and Control</b>
1.00pm - 2.00pm	Lunch Break
2:00pm - 3:30pm	<b>MODULE 8 : Continual Improvement and Performance Evaluation</b>
3.30pm - 3.45pm	Break
3.45pm – 4.45pm	<b>Presentation by Groups</b>
4.45pm – 5.00pm	<b>Q&amp;A Session</b>

## Trainer Profile



**MANIVANNAN A/L VELAYUTHAN**  
**(TRAINING CONSULTANT)**

Mr. V.J. Manivannan is an HRD CORP-accredited trainer and an experienced consultant specializing in Environmental, Occupational Health and Safety, Quality, Energy Management Systems, and Total Quality Management.

With an MBA and over 35 years of managerial, technical, and training experience, he has worked across diverse industries including electronics, electrical, metal stamping, plastic injection moldings, Oil & Gas, transportation, mining, and education. He began his career as a production operator in a multinational company and gained strong hands-on experience working with all management levels through Total Quality Management initiatives such as Quality Control Circles and Cross-Functional Teams.

As a team leader, he has presented projects at regional, national, and international conventions, earning multiple 3-star and 5-star gold awards. Mr. Manivannan is a qualified Lead Auditor for ISO 9001, ISO 14001, OHSAS 18001, ISO 45001, and an Auditor for ISO 50001. He has over 22 years of auditing experience and has provided consultancy, training, and auditing services to numerous multinational organizations and institutions.



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