



COMPETENCY MAPPING & IMPLEMENTATIONS FOR PERFORMANCE IMPROVEMENT

12 & 13 MAR 2026 | 9.00AM - 5.00PM | MEF ACADEMY, PJ

Course Overview

This training equips participants with the knowledge and tools to identify, define and apply competencies that drive individual and organizational success. The course covers the fundamentals of competency frameworks, methods for mapping role-specific and behavioral competencies and aligning them with business goals. Participants will learn how to use competency data to enhance recruitment, learning and development, performance management and succession planning. Through practical examples and structured approaches, the program emphasizes translating competency insights into actionable strategies that improve productivity, close skill gaps and support continuous performance improvement.

Who Should Attend

- HR Professionals
- Talent Management
- HR Business Partners
- Managers

Learning Outcomes

- Understand key concepts and types of competencies relevant to organizational performance.
- Map role-specific and behavioral competencies aligned with business objectives.
- Apply competency frameworks to performance management and development processes.
- Use competency insights to identify skill gaps and drive targeted performance improvement.

Course Registration :



<https://forms.office.com/r/r8VVip0YAc>

RM2,600*

(Price Inclusive of 8% SST)
HRDC Claimable*



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Course Structure

Time	Agenda
8:30am - 9:00am	Registration
9:00am - 9:30am	Course Introduction / Ice Breaking
9:30am - 10:45am	Fundamentals of Competency Mapping
10:45am - 11:00am	Break
10:45am - 1.00pm	Design & Validate Competency Frameworks
1.00pm - 2.00pm	Lunch Break
2.00pm - 3:30pm	Role Based & Behavioral Competency
3.30pm - 3.45pm	Break
3.45pm - 5:00pm	Utilizing Competency Data for Gap Analysis

Trainer Profile



PUNITHA MALAR (AISHU)

Ms. Aishu is a certified coach and trainer, with 25 years of combined experience in higher education management, strategic partnerships, business development, L&D and talent management across SEA, Australia, and the U.S. She excels in managing key stakeholders, policy, governance, and membership interests.

She drives growth and revenue in education partnerships, corporate trainings and implements sustainable growth strategies.

