



ISO 9001 Understandings Quality Management System

29-30 SEP 2026 | 9.00AM - 5.00PM
MEFA TRAINING CENTER, PJ

Course Overview

The objective of this training is to provide participants with a clear understanding of ISO standards, with emphasis on the Quality Management System (ISO 9001). Participants will learn the purpose and benefits of ISO standards, key principles of quality management, and the structure and requirements of ISO 9001. The training aims to develop understanding of process-based thinking, risk-based approach, documentation and control of processes, roles and responsibilities, and continual improvement. By the end of the program, participants will be able to interpret ISO 9001 clauses correctly, apply QMS concepts in their workplace, support effective implementation, and contribute to compliance, performance improvement, and customer satisfaction within their organization.

Who Should Attend

- Top and Middle Management
- QA & QC Managers/HODs
- Process Owners and Supervisors
- Internal Auditors / Engineers
- Management System Coordinators

Learning Outcomes

Participants will be able to :

1. Basic understanding of ISO standards and ISO 9001
2. Clear knowledge of QMS requirements
3. Better understanding of processes and risks
4. Simple approach to documentation and compliance
5. Ability to support improvement and quality goals

Course Registration :



RM2,000*

(Price Inclusive of 8% SST)
HRDC Claimable*

<https://forms.office.com/r/x4RNCWMKqZ>



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Course Structure

Trainer Profile

Time	Agenda
DAY 1	
8:30am - 9:00am	Registration
9:00am - 10:30am	MODULE 1 :Introduction to ISO Standards
10:45am - 11.00am	Break
11:00am - 12.00pm	MODULE 2 :Overview of Quality Management System (QMS
12:00pm - 1:00pm	MODULE 3 :ISO 9001 Structure and Clauses
1.00pm - 2.00pm	Lunch Break
2:00pm - 3:30pm	MODULE 4 : Quality Management Principles
3.30pm - 3.45pm	Break
3.45pm – 4.45pm	Group Work - Clause Interpretation Activity - Each group reviews an assigned ISO 9001 clause and explains its purpose and practical application in simple terms
4.45pm – 5.00pm	Q&A Session
DAY 2	
8:30am - 9:00am	Registration
9:00am - 10:30am	MODULE 5 :Process-Based Approach in QMS
10:45am - 11.00am	Break
11:00am - 12.00pm	MODULE 6 :Risk-Based Thinking
12:00pm - 1:00pm	MODULE 7 :QMS Documentation and Control
1.00pm - 2.00pm	Lunch Break
2:00pm - 3:30pm	MODULE 8 : Continual Improvement and Performance Evaluation
3.30pm - 3.45pm	Break
3.45pm – 4.45pm	Presentation by Groups
4.45pm – 5.00pm	Q&A Session



**MANIVANNAN A/L VELAYUTHAN
(TRAINING CONSULTANT)**

Mr. VJ. Manivannan is an HRD CORP-accredited trainer and an experienced consultant specializing in Environmental, Occupational Health and Safety, Quality, Energy Management Systems, and Total Quality Management.

With an MBA and over 35 years of managerial, technical, and training experience, he has worked across diverse industries including electronics, electrical, metal stamping, plastic injection moldings, Oil & Gas, transportation, mining, and education. He began his career as a production operator in a multinational company and gained strong hands-on experience working with all management levels through Total Quality Management initiatives such as Quality Control Circles and Cross-Functional Teams.

As a team leader, he has presented projects at regional, national, and international conventions, earning multiple 3-star and 5-star gold awards. Mr. Manivannan is a qualified Lead Auditor for ISO 9001, ISO 14001, OHSAS 18001, ISO 45001, and an Auditor for ISO 50001. He has over 22 years of auditing experience and has provided consultancy, training, and auditing services to numerous multinational organizations and institutions.

